Mental Health and Non-Traditional Benefits— Meeting Evolving Participant Needs

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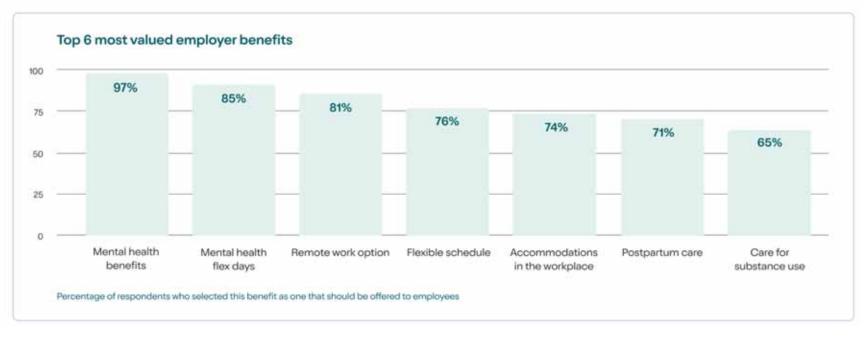
White Plains, New York

Objectives

- In-depth exploration of innovative and inclusive employee benefits
 - Mental health benefits
 - Creative generational benefits
 - LGBTQ+ other non-traditional benefits

Most Valued Employer Benefits

Here are the benefits full-time employees say should be offered by their employers



Source: Talkspace New Normalization

Return on Investment

Employers that support mental health see a return of \$4 for every \$1 invested in mental health treatment.

1 Time Savings

Absenteeism Savings 3 Medical Savings

Additional benefits include:

- Reduced attrition
- Increase in productivity
- Increase in employee satisfaction
- Attracting new talent

We're Facing a Behavioral Health Crisis

Prevalence of behavioral health issues is high

32%

Of adults reported symptoms of anxiety or depression in February 2023¹

\$48B

Economic cost of **lost**productivity due to mental

health issues³





Affordability and insurance access remain major challenges

42%

of U.S. adults with a diagnosable condition reported in 2023 that they could not afford to access the treatment they needed?

34%

Of survey respondents reported difficulties **finding any therapist** who accepted their insurance⁴

1: KFF 2: Forbes 3: Gallup 4: NAMI 5: Precedence Research

2024 State of Mental Health

50 million Americans are experiencing a mental illness

Over **28 million** Americans with a mental illness do not receive treatment

1 in 10 youth are experiencing severe depression

60% of youth do not receive treatment

In the US, there are **350** individuals for every **one** mental health provider

77% of employers

Reported an increase in mental health related concerns among their employees.

Patients with both a medical and behavioral health condition face two to three times higher medical costs than patients without a behavioral health condition.

Source: **MHA-Mental America https://mhanational.org/issues/state-mental-health-america *Evernorth Health Research Institute

Talking About Mental Health Is No Longer Taboo

68%

are more likely to

with their friends.

discuss mental health

7

are more likely to discuss mental health

with their partner.

(† 60% in 2023)

(† from 65% in 2023)

65%

200,00

are more likely to discuss mental health with co-

(† 32% in 2023)

workers.

33%

23%

are more likely to discuss mental health with their boss

(same as 2023)

85%

7

of respondents believe people are more open to therapy than they were 5 years ago.

(† from 65% in 2023)

68%

believe that more of their friends and family go to therapy than 5 years ago.

(† 66% in 2023)

88%

share with those close to them that they have a therapist.

(4 90%)

7 out of 10

respondents said their opinion of business (74%) and political/ community leaders (71%) would not be negatively impacted if the leader disclosed mental health challenges.

Source: Talkspace New Normalization

All Ages Agree: Mental Health Care Should Be Affordable or Free

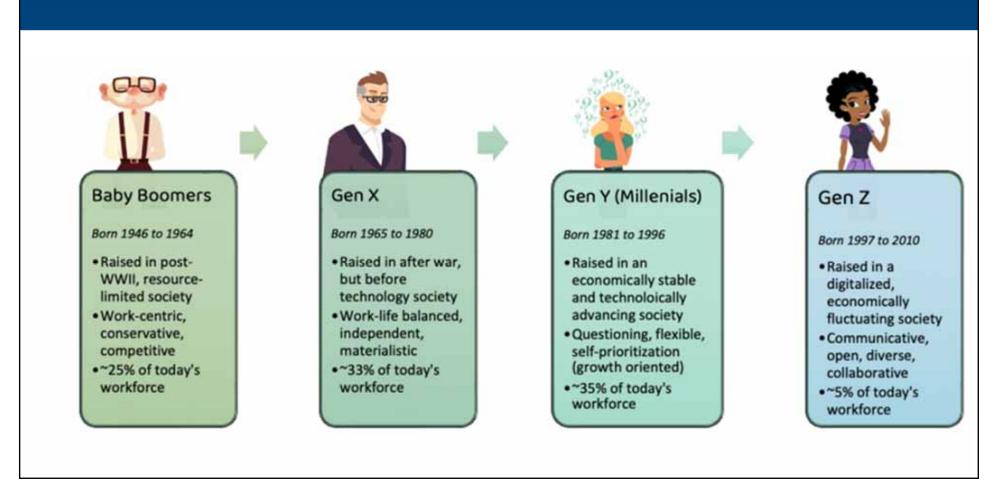


believe mental health treatment should be covered by insurance, even for people who don't have a diagnosed condition, in the same way that preventive care is covered for physical health. 97%

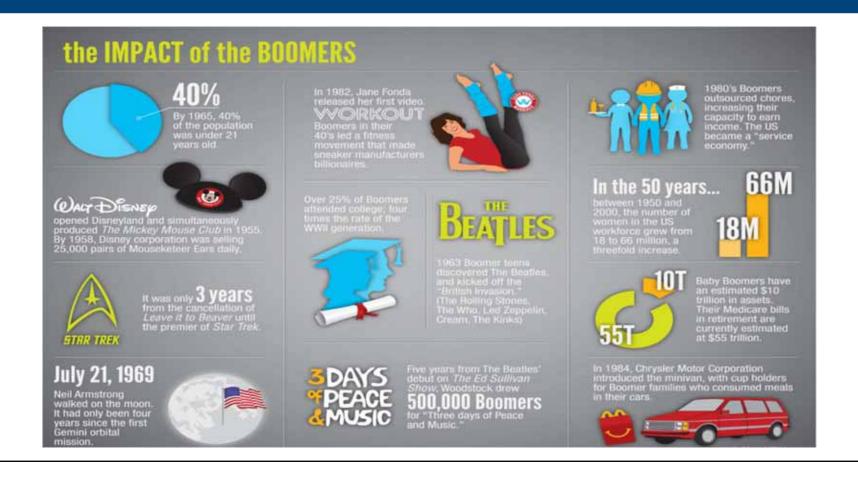
of employees rank mental health benefits as the #1 benefit they want to receive from their employer, more than flex days (85%) and remote work options (81%).

Source: Talkspace New Normalization

Generational Overview



Boomers



Older Adults Are Digital

Older adults are also struggling with mental health challenges

2.5x

Increase in prevalence of anxiety or depression among those 65+ between 2018 and 2020¹

And are likely to use mental health apps as a remedy

61%

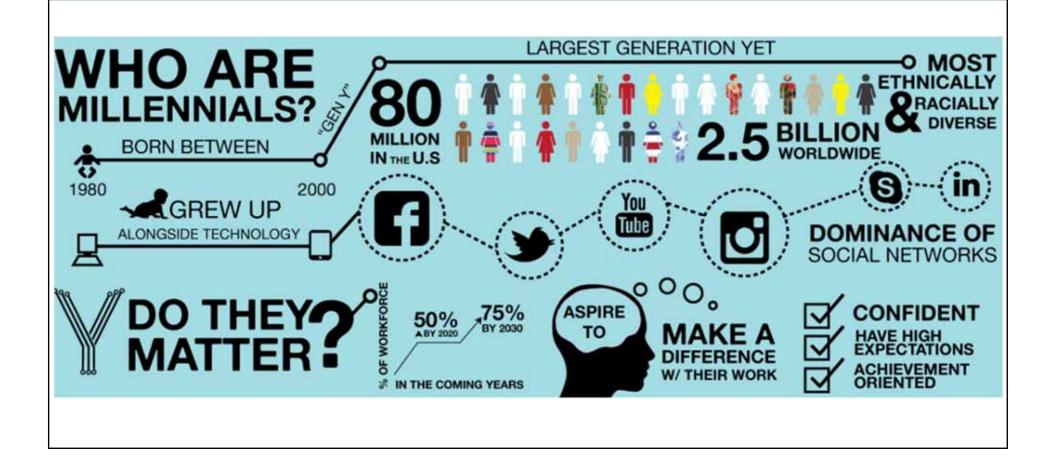
Of those 65+ years old use smartphones²



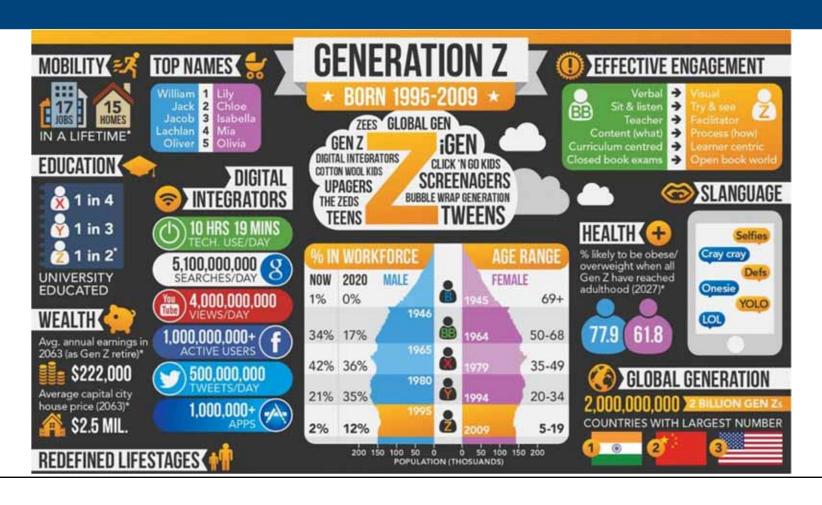
Gen X



Millennials



Gen Z

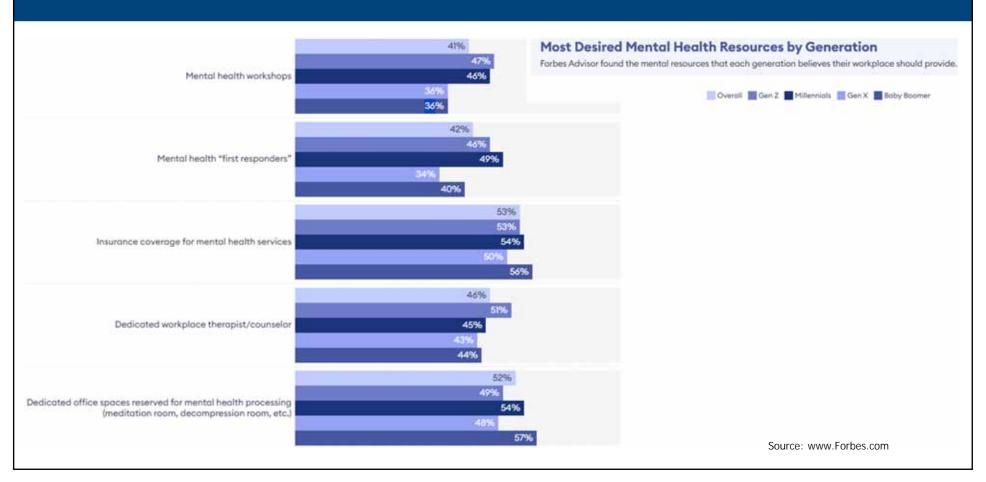


Creative Generational Benefits

- What's Important?
- Culture
- Creative Solutions



What's Important?



Culture

- Building a workplace culture FOR Mental Health
 - Psychological safety
 - Community
 - Engagement/retention



Creative Solutions—Benefits

- Mental Health Coverage
- Increased Flexibility
- Preventative/Proactive Care
- Culturally Competent Care
- Innovative Care Models



Appreciating, Belonging, Caring



Key Takeaways

- Mental Health Benefits
- Creative Generational Benefits
- LGBTQ+ Other
 Non-Traditional Benefits

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