



Shannon DeLenardo, CHRL

**Director, Anti-Fraud
Canadian Life and Health Association
Toronto, Ontario**

Shannon DeLenardo is the director, anti-fraud with the Canadian Life and Health Association (CLHIA). In her role, she is responsible for building consensus on concerns important to member companies and for leading industry committees, working groups and projects related to mitigating benefits fraud and electronic claims management. DeLenardo has held positions in compliance, regulatory affairs and privacy with CAA Club Group and Orion Travel Insurance. Prior to this, she held roles at Assurant Solutions, including director of compliance and director of human resources. DeLenardo graduated from the University of Guelph with a B.A. degree and from Seneca College with the human resources professional designation. She holds an Osgoode Certificate in Regulatory Compliance and Legal Risk Management for Financial Institutions.