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Ms. Donck is a strategic relationship manager for Voya Financial with 27 year of experience in the financial services industry. She has extensive HR and outsourcing benefits administration experience, including defined benefit, defined contribution, and health and welfare. Previously, Ms. Donck was a senior relationship manager at Mercer and held senior management positions with National Financial Partners, Vivendi and Fidelity Investments. She earned a B.A. degree from the University of Pennsylvania, an M.S. degree from Clark University and the CEBS designation. She has served on the ISCEBS Membership and Chapter Development committee and is a past president of the Greater Boston chapter. Ms. Donck is a Fellow of ISCEBS and CEBS-Compliant.