



Ember Gard, RN, BSN, CCM

VP of Service Delivery and Strategy
Innovative Care Management, Inc.
Portland, Oregon

Ember Gard, RN, BSN, CCM, serves as Vice President of Service Delivery and Strategy at Innovative Care Management (ICM), where she leads clinical and operational strategies that help self-funded plans improve member outcomes while managing healthcare costs. With nearly two decades of healthcare experience, Ember is recognized for her ability to bridge the needs of members, providers, and benefit plans to create practical, high-impact solutions.

Ember joined ICM in 2018 as a Case Management Nurse and advanced through multiple leadership positions before assuming her current executive role. Prior to ICM, she developed a deep appreciation for patient-centered care and the challenges of navigating the healthcare system while working in home health, palliative care, and hospice nursing.

Ember earned her Bachelor of Science in Nursing from Oregon Health & Science University in 2007 and Certified Case Management (CCM) designation in 2020. She is passionate about identifying innovative approaches to healthcare delivery that improve quality, enhance the member experience, and reduce unnecessary costs. Her work focuses on helping health plans and their members make informed decisions that lead to better outcomes and more affordable care.