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Nichelle L. Henry is a plan manager for BeneSys, Inc., and vice president of Carday Associates, Inc., now a part of BeneSys. She started at Carday Associates in 2004 as manager of the membership services department. Prior to that, Nichelle worked for over 13 years in the third-party arena as a senior account manager for NCAS. She began her career as a customer service representative for the Federal Employee Program at BlueCross BlueShield of the National Capital Area (now CareFirst). Nichelle earned her bachelor of business administration degree in finance from Howard University's School of Business. She is a graduate of the International Foundation's Administrators Masters Program (AMP®).