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Rupe Prasad leads the pension administration practice providing guidance and continuous education to her teams and PBI's clients. She specializes in multi-employer pension plan administration and has over 20 years of experience consulting to various retirement committees and boards of trustees. Prasad is involved in developing effective member communications, assisting with audits of benefit calculations and plan correspondence, identifying inefficiencies related to the administrative operations of a pension plan, creating cost-effective solutions, leading both system implementation work and transitions of administration services, and advising on legislative matters. She has helped her clients in developing various administrative policies such as records retention, locating missing members and best administrative practices. Prasad is a senior consultant to several large multi-employer pension plans in Canada and continues to provide ad-hoc consulting services to other PBI clients. She is seen as an expert in the industry and strongly advocates on behalf of her clients. You can find her speaking or moderating at various conferences and read her publications on pension plan administrative matters. Prasad holds a bachelor of science degree with a major in mathematics from Simon Fraser University and a Certified Employee Benefit Specialist designation, co-sponsored through the International Foundation of Employee Benefit Plans and Dalhousie University. She was the past President of the Board for the British Columbia Chapter of the International Society of Certified Employee Benefit Specialists and is an active member of the International Foundation and the Canadian Pension & Benefits Institute.