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Lisa W. Schifferle is a senior policy analyst in the Office for Older Americans at the Consumer Financial Protection Bureau (CFPB). She leads the Managing Someone Else's Money financial caregiving program as well as the Money Smart for Older Adults program. Schifferle also supports the office's work to combat elder financial exploitation through network collaboration and age-friendly banking. Schifferle's career in consumer protection spans more than 20 years. Before coming to the CFPB, she worked for 12 years at the Federal Trade Commission (FTC), where she trained consumers, business and advocates on scams, identity theft and cybersecurity. She also served as the FTC's identity theft coordinator and litigated fraud and data security cases. Schifferle spent eight years at the Maryland Legal Aid Bureau as a staff attorney and supervising attorney. She represented low-income clients in consumer, bankruptcy, housing, public benefits and employment cases. Schifferle received her B.A. degree summa cum laude from Yale College and her J.D. degree from the University of Virginia School of Law.