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Felicia E. Smith, CPA, is a senior manager in Calibre CPA Group's Payroll (Employer Compliance) department. She has significant experience in labor union payroll compliance examinations. Felicia is responsible for reviewing fieldwork to ensure accuracy and compliance with collective bargaining agreements, quality control of final reports to clients, interviewing and hiring of staff, department training and development, establishing and monitoring new and existing procedures to increase efficiencies, administration of several small and large clients, liaising with clients on a day-to-day basis and assisting in the resolution of complex issues. Felicia earned a M.S. degree in Accounting from Liberty University and a B.S. degree in accounting from Old Dominion University. She is a member of the American Institute of Certified Public Accountants and the Virginia Society of Certified Public Accountants.