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T.C. Williams is a senior expatriate benefits lead consultant with Mercer's Expatriate Benefits Center of Excellence (COE), based in Cleveland, Ohio. He is responsible for expanding client partnerships and helping clients develop, implement and manage expatriate benefits programs and duty of care protocols. T.C. also works closely with the Mercer Expat COE consultant leads in the U.K., Europe, Middle East and Asia to ensure global alignment and consistency across regions. He is a senior benefits consultant with more than 19 years of industry experience in benefits consulting for global and U.S. health plans, with deep expertise in strategy, execution and management of expatriate benefit programs for U.S. multinational corporations. T.C.'s additional areas of expertise include global travel risk management, medical assistance, security operations and well-being solutions. He has supported all major industries, including oil/gas (energy), government and military contractors (OCONUS), NGOs, high tech, financial services, manufacturing, pharma and the cruise vacation industry. T.C. has been a global benefits consultant and broker for more than five years. Prior to this, he spent 14 years with two of the top global insurers and medical and security assistance providers. T.C. graduated from John Carroll University with a bachelor of arts degree in English and holds a Certificate in Global Benefits Management from the International Foundation of Employee Benefit Plans.