

Charlotte Yeh, M.D.

Chief Medical Officer

AARP Services, Inc.

Washington, D.C.

In her role, Dr. Charlotte Yeh works with the independent carriers that make health-related products and services available to AARP members to identify programs and initiatives that will lead to enhanced care for older adults. Dr. Yeh has more than 30 years of health care experience—as a practitioner and chief of emergency medicine at Newton-Wellesley Hospital and Tufts Medical Center; as the medical director for the National Heritage Insurance Company, a Medicare Part B claims contractor; and as the regional administrator for the Centers for Medicare and Medicaid Services in Boston. Dr. Yeh is widely recognized for her commitment to and passion for the health care consumer and has received numerous honors and awards for her efforts on behalf of patients. As a health care leader, she has served on numerous boards and committees throughout her career and currently sits on the Optum Labs Scientific Advisory Board. She is also a member of the Advisory Council for the National Institute on Deafness and Other Communicable Disorders, the Personal Connected Health Alliance Board of Managers and Board of Directors for The Schwartz Center for Compassionate Care. Dr. Yeh received a bachelor's degree from Northwestern University and her medical degree from Northwestern University Medical School. She completed her internship in General Surgery at the University of Washington and her residency in Emergency Medicine at UCLA.