



Melissa Zaino, CEBS, CEBS-Compliant

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Ms. Zaino is director, benefits and HR systems for Thrive Skilled Pediatric Care, a company whose purpose is to provide high-quality clinical home care to medically fragile children so they can grow and flourish to their full potential. She is responsible for Thrive's overall benefit and HR systems administration and initiatives. Ms. Zaino has specialized in HR and benefits administration for the last 20 years in organizations ranging in size from 20 to 20,000 employees in the United States and around the globe. Her industry experience is varied, including technology services environmental services, child care/education, financial services, and nonprofit nongovernmental organizations (NGOs). Ms. Zaino has extensive experience in health and welfare plan administration, retirement plan administration and acquisition/integration projects. She holds the PHR, SHRM-CP and CEBS designations; is CEBS-compliant; and is a member of the Boston chapter of ISCEBS. Ms. Zaino graduated from Southern Methodist University in Dallas, Texas.